

Mother's Angel Care Service Company Limited 好安心專業陪月有限公司

With 30 well-trained helpers on staff, Mother's Angel Care Service Company Limited (Mother's Angel Care) provides professional post-natal care services, including support and advice to expectant mothers on ante-natal preparation and healthcare services for both mothers and infants following childbirth.

To ensure the highest quality of professional care is provided to customers, Mother's Angel Care puts great effort into developing and training its helpers. This involves holding regular sharing sessions to strengthen helpers' awareness of "ASK" (Attitude, Skills, Knowledge), the three major training areas identified by the Company. The Company has also established a mentor system under which experienced helpers share practical knowledge and experience with less experienced or new staff.

Mother's Angel Care recognises staff with outstanding performance and supports their participation in external competitions. These initiatives help enhance the self-esteem of staff, most of whom are middle-aged women with little work experience.

For helpers who need to fulfil their own family responsibilities, more flexible work arrangements are possible such as temporary or short term positions. If necessary, Mother's Angel Care can also provide childcare services or arrange for part-time post-natal helpers to take care of helpers' children.



好安心專業陪月有限公司(好安心)擁有30多名專業陪月員，主要提供專業陪月服務，包括為孕婦產前預備提供支援，以及提供產婦和初生嬰兒健康護理服務。

好安心非常重視陪月員的發展和培訓，確保每位陪月員能夠給予顧客具質素及專業的陪月照顧服務。因此，好安心定期安排培訓聚會，豐富陪月員在待客態度 (Attitude)、照顧孕婦及嬰兒技巧 (Skills)，以至護理醫學方面的知識 (Knowledge)；好安心亦設立導師制度，讓經驗豐富的陪月員擔當「師姐」，與初職或經驗較淺的陪月員分享工作知識及經驗。

好安心設有「傑出陪月員」選舉，並推薦表現優異的員工競逐公開獎項；透過嘉許提升員工的自我形象。這對於工作經驗較少的中年婦女為主的陪月員，極為重要。

此外，好安心會聘用臨時或短期員工，提升工作編排的靈活性，配合員工在家庭崗位上的需要；同時亦會安排幼兒看顧或兼職陪月員服務，協助照顧員工的子女。

